Banner 9 launch: What’s new and what should I know?

Effective August 6, users logging into Banner will be directed to the new Banner 9 Enterprise Resource Planning suite, rather than the current Banner 8 INB.

Banner 9 modernizes the look and feel of the user interface, and the technology upgrades should allow for easier integration with other systems in the future. All data fields and processes within Banner 9 will remain the same.

For Finance areas, there are some changes and implications to consider. The most important of these are:

- Navigation Changes
- Preferred Browser
- Issues related to clearing cache after Banner 9 upgrades
- Change in terminology and function related to performing queries

Please see this document for more information about these changes.

Banner 9 has been in use by administrative offices since March, during which time additional testing and modifications have been made to upgrade the user experience.

To provide continuity of operations and allow for users to familiarize themselves with the new system, users may continue to operate using Banner 8 INB until November 4, at which time the system will no longer be available for use. To access the existing Banner 8 INB interface, users must visit onecampus.vt.edu and search for “Banner 8.”

Training materials are available through the Banner 9 Canvas site for those interested in learning more.

Banner 9 Canvas Training Site

Additionally, here are some Banner 9 Shortcuts that might be helpful.

Banner 9 questions can be sent to genactg@vt.edu or contact Penny Falck at 231-9260, Kayla Akers at 231-8564, or Cammie Tucker at 231-3005.